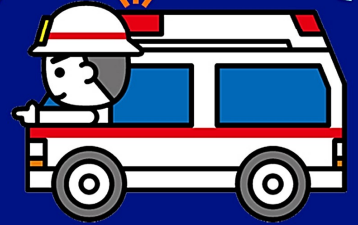




How to call 119

CALL 119!

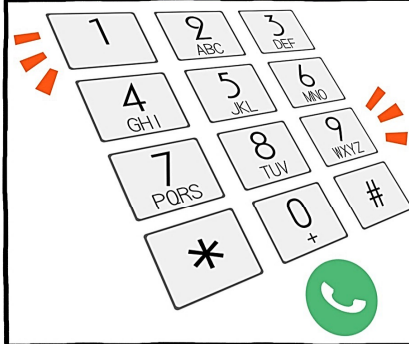


Interpreting available in multiple languages

Available in : English, Chinese, Korean, Portuguese, Spanish
• Language support available in Vietnamese, Tagalog, French, Russian, Nepalese, Thai

How to call 119

Dial 119 for emergencies



1 For fires and emergencies in Japan dial 119

2 Even if you don't speak Japanese, dial 119

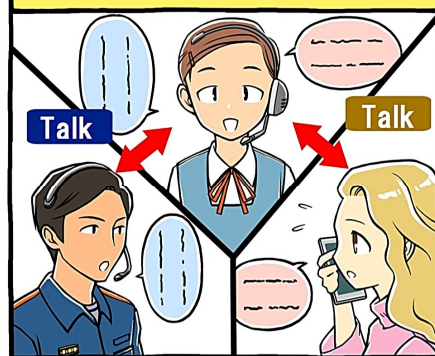
Tell the operator you don't speak Japanese



3 Tell the operator you don't speak Japanese

4 Stay on the line to be connected to an interpreter

You will be connected to an interpreter for the call



5 You will have a 3-way call with the operator and interpreter

SINCE
2019.6.1

Available 24 hours!

Higashi Mikawa Fire Department Center

4 important points when reporting an emergency

Tell the operator the following information

1 What kind of emergency is it?
Fire? Or other emergency?

2 Address where you need
a fire engine or ambulance
(or nearby landmark)

- ○○Station • ○○Park
- ○○Hotel • ○○Department store

3 What happened?

4 Your name